



Direct Debit Application Form

Supply Address

Unit:	Street:		
Suburb:		State:	Postcode:

Tenant Details

Name:	
Telephone:	Mobile:
Email Address:	

Direct Debit Request - Direct Debit is not available from all account types; please check with your bank/financial institution

Name of Financial Institution:	
Account Name:	Branch:
BSB:	Account Number:
Account details: <input type="checkbox"/> Cheque Account <input type="checkbox"/> Savings Account	

I/we authorize Intermoco Group Pty Ltd (the debit user) to debit the monthly invoiced amount from the account detailed in the schedule above, on the due date of the monthly invoice. I/We:

1. understand that disputes must be raised (in writing) no less than 5 days prior to the direct debit date in the event that I/we dispute the invoiced amount and that failure to notify within this timeframe may result in the debit occurring as scheduled;
2. Authorise and request that this Debit User Request remain in force until cancelled, deferred or otherwise altered in accordance with the Service Agreement;
3. Have read and understood the Service Agreement attached and agree to its terms; and
4. Agree that an electronic reproduction of this document, or any other information in this document, will have the same legal effect as the original of this document.

Please ensure that account details are correct and that this request is signed by the required number of authorised signatories.

Name of Signatory:	Signature:	Date:
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Name of Signatory:	Signature:	Date:
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OR Credit Card Details (MasterCard or Visa only)

Cardholder:	
Account details: <input type="checkbox"/> MasterCard <input type="checkbox"/> Visa	
Card Number:	Expiry:

Name of Signatory:	Signature:	Date:
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Direct Debit Service Agreement

1. Intermoco Group Pty Ltd, ABN 57 123 348 425, User ID 358329 (Debit User) will initiate Direct Debit payments on the date indicated as the "Payment Due By Date" on your electricity bill. This will be 14 days from the date that the bill was issued, or later as indicated in item 8 below.
2. Direct Debit payments will be made when due, Intermoco Group Pty Ltd will not issue individual confirmation of payments made.
3. Intermoco Group Pty Ltd will give the customer at least 14 days written notice if Intermoco Group Pty Ltd proposes to vary the details of this arrangement, including the frequency of payments. A Dishonor Fee of \$25.00 excluding GST is payable on any Direct Debit dishonor.
4. Direct Debiting is not available on the full range of accounts at all financial institutions. If in doubt, the customer should check with the financial institution at which the account is held.
5. The customer should ensure that account details given in the schedule are correct by checking against a recent statement from the financial institution at which the account is held. You must notify Intermoco if the nominated bank account or credit card account has been closed and provide details of the replacement account/s.
6. By signing the Direct Debit Application, the customer warrants and represents that he/she/they, is/are duly authorised to request debiting from the accounts described in the Schedule.
7. It is the customer's responsibility to have sufficient funds in the account to be debited to enable debit payments to be made in accordance with the Direct Debit Authority.
8. If a direct debit falls due on any day which is not a business day, the debit will be made on the next business day.
9. If a direct debit is returned unpaid, the customer may be charged a fee for each unpaid item and any fees incurred by Intermoco may be passed on to you.
10. Except to the extent that disclosure is necessary in order to process debit payments, investigate and resolve disputed transactions or is otherwise required by law, Intermoco Group Pty Ltd will keep details of the account and debit payments confidential.
11. Please direct any queries or questions regarding this Direct Debit arrangement, or where you consider that a Direct Debit has been made incorrectly, to Intermoco Customer Service Team on 1300 886 317 or your financial institution.